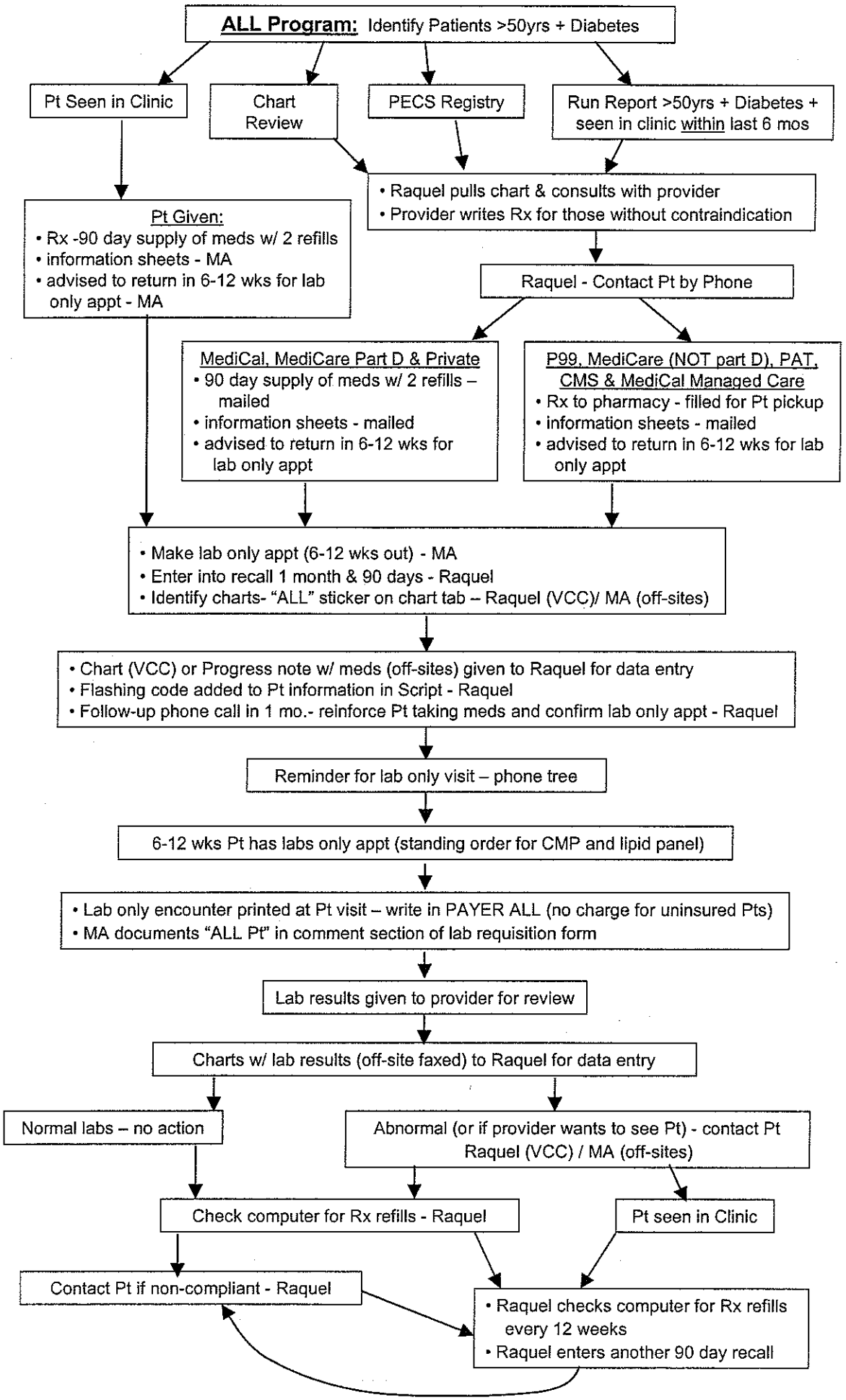
ALL Program: Identify Patients >50yrs + Diabetes
Pt Seen in Clinic
Chart Review
PECS Registry
Run Report >50yrs + Diabetes + seen in clinic within last 6 mos
• Raquel pulls chart & consults with provider
• Provider writes Rx for those without contraindication
Pt Given:
• Rx -90 day supply of meds w/ 2 refills
• information sheets - MA
• advised to return in 6-12 wks for lab only appt - MA
Raquel - Contact Pt by Phone
MediCal, MediCare Part D & Private
• 90 day supply of meds w/ 2 refills – mailed
• information sheets - mailed
• advised to return in 6-12 wks for lab only appt
P99, MediCare (NOT part D), PAT, CMS & MediCal Managed Care
• Rx to pharmacy - filled for Pt pickup
• information sheets - mailed
• advised to return in 6-12 wks for lab only appt
• Make lab only appt (6-12 wks out) - MA
• Enter into recall 1 month & 90 days - Raquel
• Identify charts- "ALL" sticker on chart tab – Raquel (VCC)/ MA (off-sites)
• Chart (VCC) or Progress note w/ meds (off-sites) given to Raquel for data entry
• Flashing code added to Pt information in Script - Raquel
• Follow-up phone call in 1 mo.- reinforce Pt taking meds and confirm lab only appt - Raquel
Reminder for lab only visit – phone tree
6-12 wks Pt has labs only appt (standing order for CMP and lipid panel)
• Lab only encounter printed at Pt visit – write in PAYER ALL (no charge for uninsured Pts)
• MA documents "ALL Pt" in comment section of lab requisition form
Lab results given to provider for review
Charts w/ lab results (off-site faxed) to Raquel for data entry
Normal labs – no action
Abnormal (or if provider wants to see Pt) - contact Pt Raquel (VCC) / MA (off-sites)
Check computer for Rx refills - Raquel
Pt seen in Clinic
Contact Pt if non-compliant - Raquel
• Raquel checks computer for Rx refills every 12 weeks
• Raquel enters another 90 day recall